

# Mitesh Banka

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## Software Development Engineer III · RingCentral

### Summary

Software engineer with **8+ years** building product UI and full-stack systems from early-stage through scale. Currently SDE III at **RingCentral Events**, leading frontend work across **Post Event** surfaces: analytics/Data & Insights, Data Apps integrations, Content Hub, Creator Lab, admin workflows, and feature-flagged releases. Strong with **React, TypeScript, Next.js, Redux**, REST integrations, auth/session flows, testing, code review, and cross-functional delivery with PM, design, backend, QA, and on-call stakeholders. Professional **magician (10+ years)**—clear communication, preparation, and calm under pressure.

### Experience

<b>Software Development Engineer III</b>	Aug 2024 – Present
<b>RingCentral</b>	Bangalore, India
<ul style="list-style-type: none"><li>Lead frontend for RingCentral Events (Hopin) Post Event: analytics/Data &amp; Insights, Data Apps integrations, Content Hub, Creator Lab, admin surfaces, and feature-flagged release behavior.</li><li>Technical lead for frontend releases; partner with PM, design, and backend on scalable, instrumented features.</li><li>Code reviews, UI/UX consistency, and on-call for RingCentral Events (primary/secondary/pod rotation) as required.</li><li>Drive improvements to performance, reliability, and maintainability across complex enterprise SaaS surfaces.</li></ul>	
<b>Senior Fullstack Engineer · Founding team</b>	Feb 2022 – Aug 2024
<b>Humantic AI</b>	Bengaluru, India
<ul style="list-style-type: none"><li>Drove redesign and performance work on the Humantic AI Chrome extension; led migration to Manifest V3.</li><li>Owned frontend systems and Node middleware end to end—features, integrations, scaling, and production support for an AI-powered B2B SaaS product.</li><li>Part of the early team during company growth from pre-revenue to \$1M+ ARR, contributing product engineering across customer-facing workflows and core platform surfaces.</li><li>Led legacy-to-modern refactors for performance and maintainability; managed EC2 and S3 in production.</li><li>Improved delivery velocity with CI/CD and deployment pipelines.</li></ul>	
<b>Senior Front-End Engineer</b>	Jun 2020 – Jan 2022
<b>HyperVue.ai (formerly Frrole AI)</b>	Bengaluru, India
<ul style="list-style-type: none"><li>Led frontend for HyperVue.ai (formerly Frrole AI); for ~6 months owned engineering across frontend and backend workstreams.</li><li>Improved dashboard performance (large datasets, heavy charting) by over 3x and strengthened UX/UI for analytics customers.</li><li>Built data-visualization with Highcharts (Frrole Dashboard) and implemented white-label / multi-tenant branding options.</li></ul>	
<b>Frontend Developer</b>	Dec 2019 – May 2020
<b>QikPod</b>	Bengaluru, India
<ul style="list-style-type: none"><li>Built React and React Native interfaces for mobile and web—lockers, logistics, and operations flows.</li><li>Owned frontend delivery end to end; shipped new features that improved UX and reliability across existing products.</li></ul>	
<b>Software Engineer</b>	Jun 2018 – Nov 2019
<b>Edmingle</b>	Bengaluru, India
<ul style="list-style-type: none"><li>Developed and maintained the Edmingle dashboard, marketing site, and mobile app for streamlined training operations.</li><li>Built the Edmingle Login SDK—with OAuth-style flows—to simplify authentication for integrated partners.</li><li>Implemented REST APIs for systems integration; contributed across the stack where needed.</li></ul>	

### Education

<b>B.Tech (CSE)</b>	Jan 2014 – Jan 2018
<b>Techno India College of Technology</b>	Bengaluru, India
Degree not completed — stopped in the final year with outstanding coursework after joining industry; practical delivery moved faster than closing academic requirements. I credit strong growth from shipping in production and mentorship; I intend to finish the degree when it fits alongside work.	

### Key Skills

**Frontend:** React, Next.js, TypeScript, JavaScript, Redux, Ember (prior), Angular (prior), Storybook, Chrome extensions (MV3), Highcharts, HTML/CSS/Tailwind/Bootstrap. **Product:** RingCentral Events Post Event, analytics/Data & Insights, Data Apps, Content Hub, Creator Lab, admin workflows, feature flags. **Backend / APIs:** Node.js, Express, REST, GraphQL, PHP (prior), OAuth, SSO, federated login. **Data:** MySQL, MongoDB, Postgres. **Testing:** Jest, Testing Library, Selenium, Cypress. **Cloud & ops:** AWS (EC2/S3), Docker, CI/CD, DevOps-style delivery, Git, Linux. **Also:** React Native, software architecture, system design.